

Modified Stage 2 Meaningful Use: Objective #9 – Secure Electronic Messaging Massachusetts Medicaid EHR Incentive Payment Program

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Today's presenter:

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The attestation deadline for
Program Year 2015 is
August 14, 2016

- What is Meaningful Use (MU) Objective #9 all about?
- Steps to meet MU Objective #9
 1. Do the right thing
 2. Ensure data is entered correctly
 3. Ensure data is captured correctly
 4. Ensure Certified EHR Technology (CEHRT) can report data correctly (EHR dashboard)
 5. Generate supporting documentation
 6. Retain supporting documentation
- Attesting for MU Objective #9
- Common Issues
- Questions and Answers

What is MU Objective #9 all about?

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What is MU Objective #9 all about?

Secure Electronic Messaging	
Objective	Use secure electronic messaging to communicate with patients on relevant health information.
Measure	For an EHR reporting period in 2015, the capability for patients to send and receive a secure electronic message with the EP was fully enabled during the EHR reporting period.
Exclusion	Any EP who has no office visits during the EHR reporting period; or any EP who conducts 50 percent or more of his or her patient encounters in a county that does not have 50 percent or more of its housing units with 4Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period.
Alternate Exclusions	An EP may claim an exclusion for the measure if for an EHR reporting period in 2015 they were scheduled to demonstrate Stage 1, which does not have an equivalent measure.

What is MU Objective #9 all about?

Secure Electronic Messaging - Attestation Requirements

- For an EHR reporting period in 2015, EPs must attest YES – the capability for patients to send and receive a secure electronic message with the EP was fully enabled during the EHR reporting period
- **EXCLUSION:** Any EP who has no office visits during the EHR reporting period; or any EP who conducts 50% or more of his or her patient encounters in a county that does not have 50% or more of its housing units with 4Mbps broadband availability
- **ALTERNATE EXCLUSION:** An EP may claim an exclusion for the measure if, for an EHR reporting period in 2015, they were scheduled to demonstrate Stage 1, which does not have an equivalent measure

What is MU Objective #9 all about?

Secure Electronic Messaging – Additional Information

- Fully implemented means that the provider enables the function during the EHR reporting period. For 2015 only, CMS does not expect the provider to have the function enabled for the entire duration of the EHR reporting period
- Provider initiated action and interactions with a patient-authorized representative are acceptable for the measure and are included in the numerator

Steps to meet MU Objective #9

1. Do the right thing



Enable the capability for patients to send and receive secure electronic messages with the EP, and use secure electronic messaging to communicate with patients on relevant health information.

2. Ensure data is entered correctly



3. Ensure data is captured correctly

4. Ensure CEHRT can report the data correctly

- Test EHR reports (or regularly check EHR dashboard) to ensure accuracy

The screenshot displays the 'Meaningful Use dashboard' for Sophie Scheidlinger MD at Union Square Practice. The dashboard is filtered for 2015, Stage 1, Medicare, and a custom period from 10/3/2014 to 01/01/2015. The table below shows the following data:

MEASURE	STATUS	GOAL	CURRENT	NUM/DEN	REPORT
1. CPOE for Medication Orders	1 to satisfy	>30%	0%	0/0	Included
<input checked="" type="radio"/> CPOE for Medication Orders	1 to satisfy	>30%	0%	0/0	Included
<input type="radio"/> CPOE for Medication Orders (Alternate)	1 to satisfy	>30%	0%	0/0	Included
2. Drug-Drug & Drug-Allergy Interaction Checks	Incomplete	n/a	Incomplete	n/a	Included
3. Maintain Problem List	1 to satisfy	>80%	0%	0/0	Excluded
4. e-Prescribing	Excluded	>40%	0%	0/0	Excluded
5. Active Medication List	1 to satisfy	>80%	0%	0/0	Included
6. Medication Allergy List	1 to satisfy	>80%	0%	0/0	Included
7. Record Demographics	1 to satisfy	>50%	0%	0/0	Included

Menu

All measures are included in the attestation. To claim an exclusion for a measure, switch the toggle to Exclude, and select your exclusion reason.

MEASURE	STATUS	GOAL	CURRENT	NUM/DEN	REPORT
Drug Formulary Checks	Incomplete	n/a	incomplete	n/a	Included
Clinical Lab Test Results	1 to satisfy	>40%	0%	0/0	Included

5. Generate supporting documentation

- Documentation that demonstrates secure electronic messaging functionality had been enabled prior to or during the selected EHR reporting period.

6. Retain supporting documentation

- Attestation purposes vs. audit purposes

Attesting for MU Objective #9

Attesting for MU Objective #9

(*) Red asterisk indicates a required field.

Objective: Use secure electronic messaging to communicate with patients on relevant health information.

EXCLUSION: Any EP who has no office visits during the EHR reporting period, or any EP who conducts 50 percent or more of his or her patient encounters in a county that does not have 50 percent or more of its housing units with 4Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period.

* Does this exclusion apply to you? If 'Yes', do not complete entries in the Numerator and Denominator. If 'No', complete entries in the Numerator and Denominator.

Yes No

Measure: For an EHR reporting period in 2016, for at least 1 patient seen by the EP during the EHR reporting period, a secure message was sent using the electronic messaging function of CEHRT to the patient (or the patient-authorized representative), or in response to a secure message sent by the patient (or the patient-authorized representative) during the EHR reporting period.

Numerator: The number of patients in the denominator for whom a secure electronic message is sent to the patient (or patient-authorized representative), or in response to a secure message sent by the patient (or patient-authorized representative).

Denominator: Number of unique patients seen by the EP during the EHR reporting period.

Numerator: Denominator:

Previous

Reset

Save & Continue

Common Issues

Common Issues: Objective #9



- Producing supporting documentation
 - Work with EHR vendor to provide
 - Confirmation that Secure Electronic Messaging was enabled during the EHR reporting period, or
 - An audit log demonstrating the date & time a secure message was sent

Questions?

- [CMS 2015 Program Requirements page](#)
- [MeHI Medicaid EHR Incentive Program page](#)
- [MeHI 2015 Supporting Documentation Requirements Guide](#)

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