

Massachusetts Medicaid EHR Incentive Program

September 18 & 19, 2018

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Agenda

- Program Eligibility
- CMS Registration Systems
- Access Provider Applications
- Patient Volume Threshold
- MAPIR Overview
- Meaningful Use Objectives and Measures
- MU Toolkit for Eligible Professionals
- Program Reminders
- Appendix
 - 2018 Modified Stage 2 MU Objectives, Measures and Supporting Documentation



Program Eligibility

Eligibility Requirements

- Eligible Professionals (EP) with previous attestation
 - Physician (MD or DO)
 - Nurse Practitioner (NP) or Psychiatric Clinical Nurse Specialist (PCNS)
 - Certified Nurse-Midwife (CNM)
 - Dentist
- Minimum 30% Medicaid Patient Volume Threshold (PVT)
 - Board-certified pediatricians minimum 20% PVT
- 2014 Edition or higher Certified EHR Technology (CEHRT)
- Non-Hospital-Based or practice predominantly at an FQHC
 - Less than 90% of encounters during the previous calendar year occurred in an Inpatient (POS 21) or Emergency Room (POS 23) setting



CMS Identity & Access Management System (I&A)

- Users working on behalf of an EP's must have and I&A user ID/password and be associated with the EP's NPI
- Authorized and Delegated officials will be able to add their organization as an employer in the Identity and Access management System (I&A).
- I&A allows Authorized and Delegated Officials to add and remove staff from their organization and control the functions accessible to those staff.
- I&A allows its users to quickly and securely manage their connections between EP's and their relationships with Surrogates who work on their behalf



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CMS Registration & Attestation System (R&A)

- 2016 was the last year to initiate participation in the Medicaid EHR Incentive program. New registration will not be required for EP's who made the deadline
- CMS Registration and Attestation System allows you to:
 - Modify existing registration
 - Edit organization and payment information
 - Reactivate an expired registration
 - Cancel participation in the Incentive Program
- When making changes to a registration you must save and continue until it says "successful submission"; Confirmation email will follow
- CMS R&A will allow you to see attestation status and payment history



Data Collection Form (DCF)

- Authorizes Designee to attest on the Provider's behalf
 - Identifies the primary user (Designee) and creates the user login for access to MAPIR via the Provider Online Service Center (POSC)
 - Designee receives a Virtual Gateway ID and participating EPs will appear in MAPIR provider dropdown
 - Data Collection Forms typically take 4-6 business days to process
- DCF must be submitted 3 weeks prior to deadline to ensure access
- Email completed DCFs to <u>MASSEHR@MASSTECH.ORG</u> for processing
- If denied access to EPs' previous applications, contact MeHI for assistance
 - A different Internet/Portal account has already started the Medicaid EHR Incentive Payment Program application process



- Medicaid patient volume determines if a provider is eligible for the Medicaid EHR Incentive Program
 - Ensures payments go only to providers who serve the target Medicaid population
- Eligible Professionals (EPs) must bill at least 30% of their encounters to Medicaid over a consecutive 90-day period
 - Includes Fee-For-Service (FFS) and Managed Care Organization (MCO) see the <u>Medicaid 1115 Waiver Population Grid</u> for a complete list
 - Board-certified pediatricians can meet a 20% threshold and receive a reduced incentive
 - EPs who work at a Federally Qualified Health Center (FQHC) can include both needy individuals and Medicaid patients to meet the 30% threshold
- Patient volume eligibility must be demonstrated each year of participation; EPs must select a different PVT reporting period every year
- PVT does not require use of the CEHRT; organizations may use their billing system to extract their volume

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- The PVT reporting period is any 90-day period from either the previous calendar year or the 12-month period leading up to attestation
 - Simplest approach: choose one timeframe and stick to it
- Previous Calendar Year (CY) is always based on Program Year (PY), not the date of attestation
 - For PY 2018 applications, the previous CY is 2017, regardless of when you attest (even if you attest in 2019)
- Meaningful Use (MU) reporting period vs. PVT reporting period
 - Both are 90 consecutive days
 - PVT reporting period is always from either the previous CY or the 12-month period leading up to attestation
 - MU reporting period is <u>within</u> the Program Year



Methodology: Individual vs Group Proxy

- To determine Medicaid Patient Volume eligibility, EPs may use either individual data or the Group Proxy Methodology
 - Individual data: each EP uses only his/her own patient encounters to establish Medicaid PVT
 - Group Proxy: all providers in the practice (including those not eligible for the Medicaid EHR Incentive Program) aggregate their data to determine the group's Medicaid PVT

	EPs Attesting as a GROUP Sample Template - Total Enrollee Volume/Denominator							
Group Name:	Collaborative Group							
Group NPI:	125789620							
Reported 90-days:	1/1/2015 - 3/31/2015							
Servicing Provider Name	Servicing Provider NPI	Site/Location CEHRT	Date of Service	Unique Patient Id (MRN)	Unique Patient Id (DOB)	Total Amount Paid	Primary Payer	Denial Reason



- All attesting EPs must submit their applications using the same PVT methodology
 - An organization cannot have some EPs who use individual data and others who use Group Proxy
 - Providers at different stages/payment years of the program can still report as a group
- Group Proxy Methodology usually involves less administrative burden and often allows more EPs to participate

Dr. Green	25%
Dr. Brown	35%
Dr. Smith	35%
Dr. Jones	35%
Dr. Johnson	35%
Group Total	33%

Example: using individual data,
Dr. Green would not qualify;
aggregating the group's data
allows all five EPs to participate



PVT Calculator

	FORMULAS DATA REVIEW	PVT Calculator Version 11-3-200 VIEW DEVELOPER	17.alsm - Excel		? Ⅲ — □ × Rik Kerstens - □
\bullet $ \times \checkmark f_x $					~
Copyright 2017 MeHI and Massachusetts EOHHS					Version 11/3/2017 .
		MEHI - PVT CALCULATOR	Beginner: Rea	d Instructions Tat; Use F1 for help; Folio	w all pop up instructions Beginner
	STEP 1: Import claims sheet with t H:\Rik Medicaid\PVT Calculator\	he "1a) Browse Claims File" and "1b) Import Claims Sheet" buttons	1a) Browse Claims File 🖌	1c) Convert Multiple Payors
a) Directory and Name of Your Claims File*:	H: (Kik Medicald (PVT Calculator)	Demo Filesisx			
b) Name of Your Claims Sheet*:	Claims Detail			1b) Import Claims Sheet 🗸	STEP 1c: After importing Your Claims Sheet, use the
Your Claims Header Row Number*:	STEP 2: Enter the fields below, then press the "2) Find Payors" button 3 Your Claims Column Range: A To: L				"1c) Convert MultiplePayors" button <u>only if</u> secondary and tertiary payors are listed on the same Excei rows as the primary payor. This button
Methodology*:	Below you can specify column letters or header text. If you specify column letters, the program will substitute the header text. Paid Claims				will convert the claims so the PVT Calculator can process
Unique Patient ID 1 Column*:	MRN	Unique Patient ID 2 Column*:	Date of Birth		
Date of Service Column*:	Date of Service	Payor Column*:	Payor		F1 = Help
Provider NPI or Name Column**: For Group PVT only. Leave blank for Individual EP		Amount Paid Column*:	Paid Claim Amount		Start Over
s	TEP 3: Enter the CHIP Factor, then	press the "3) Calculate PVT" buttor		La construction de la construction	Your Claims Date Range
Click here to lookup the OHP factors CHIP Factor: Enter CHIP Factor if Non-FQHC/IIHC method is used	0%	PVT:	28.7%	3) Calculate PVT 🗸	First Date
Unique Medicaid Claims:	2641	PVT Numerator: with CHIP factor applied	2641	4) Clean Up 🖌	5/27/2015
Unique Out Of State Medicaid Claims:	0	PVT Denominator:	9187		Last Date
** - Required field ** - Recommend for group FVT 5	TEP 5: Use "5) Copy to usis for MA	ne "4} Clean Up" button to remove a PIR" button to copy the PVT data int	to a xis file uploadable to MAPIR	5) Copy to .xls for MAPIR	8/24/2015
Instruction: Enter the row number of the header	r row in your claims sheet. (Note:	This must be a row number betweer	n 1 and 100)		F1 = Help
PVT Calculator Claims Detail	Group Roster Instructions	Overview Payor Codes	D = [4]	10000000	E I
				#	II III - ─── + 100%

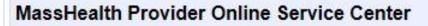


Provider Services

MassHealth Provider Online Service Center

> <u>Home</u>

- > Provider Search
- > Manage Batch Files
- > Manage Service Authorizations
- > Manage Correspondence and Reporting
- > Manage Members
- Manage Claims and Payments
- > Manage Provider Information
- > Administer Account
- > Reference Publications
- > EHR Incentive Program
- > News & Updates
- > Related Links





The Provider Online Service Center gives you the tools to effectively manage your business with MassHealth electronically. Use these services to enroll as a MassHealth provider, manage your profile information, and submit and retrieve transactions.

Enter data directly and modify individual transactions (ie. claims submission, eligibility verification, MMQ, Prior Authorization, Pre-Admission Screening, Referrals, and EHR Incentive Program).

View your notifications, contracts, reports, metrics, and financial data. Download most MassHealth forms and publications.

You will need a Username and password to access many of the services listed on the left. If you are currently a MassHealth provider but do not know your Username and password, please contact the Customer Service Center at 1-800-841-2900.

Registered User?

Login

Would like to enroll as a provider?

Enroll Now

Need more information? FAQs



- MassHealth Provider Online Service Center
- MAPIR uses a tab arrangement to guide you through the application. You
 must complete the tabs in the order presented.
- All R&A payee and organizational information will be linked to MAPIR
- All connected EP's will show in your MAPIR user dropdown
- Applications can be flipped to incomplete upon request
- Documents can be uploaded when application is in a pended status.
- Applications can be submitted incomplete to satisfy deadline



2018 Modified Stage 2 Objectives and Measures

Eligible Professional Objectives and Measures

-	
(1)	Protect electronic protected health information created or maintained by the certified electronic health record technology (CEHRT) through the implementation of appropriate technical capabilities.
(2)	Use <u>clinical decision support</u> to improve performance on high-priority health conditions.
(3)	Use <u>computerized provider order entry</u> for medication, laboratory, and radiology orders directly entered by any licensed health care professional who can enter orders into the medical record per state, local, and professional guidelines.
(4)	Generate and transmit permissible prescriptions electronically.
(5)	<u>Health Information Exchange</u> – The eligible professional (EP) who transitions their patient to another setting of care or provider of care or refers their patient to another provider of care provides a summary care record for each transition of care or referral.
(6)	Patient Specific Education – Use clinically relevant information from CEHRT to identify patient-specific education resources and provide those resources to the patient.
(7)	Medication Reconciliation – The EP who receives a patient from another setting of care or provider of care or believes an encounter is relevant performs medication reconciliation.
(8)	<u>Patient Electronic Access</u> – Provide patients the ability to view online, download, and transmit their health information within 4 business days of the information being available to the EP.
(१)	Secure Messaging – Use secure electronic messaging to communicate with patients on relevant health information.
(10)	Public Health Reporting – The EP is in active engagement with a public health agency or clinical data registry to submit electronic public health data in a meaningful way using CEHRT, except where prohibited, and in accordance with applicable law and practice.



2018 MU Objectives and Measures

- Objectives with percentage-based measure thresholds (numerator/denominator)
 - Computerized order Entry
 - Prescriptions electronically
 - Health Information Exchange
 - Patient-Specific Education
 - Medication Reconciliation
 - Patient Electronic Access

- Objectives with yes/no requirements
 - Protecting patient health information (SRA)
 - Clinical Decision Support
 - Public Health Reporting







2018 MU Supporting Documentation Guidelines



Massachusetts Medicaid EHR Incentive Program 2017 Supporting Documentation Requirements

In accordance with HIPAA Privacy Rule, Information Access Management, documents that contain PHI or sensitive information will no longer be accepted. Please remove all PHI prior to upload. All Eligible Professionals (EPs) or appointed Designees are required to upload the required documents to the EP's application in MAPIR at the time of attestation. Attention: No documentation should be submitted directly to an Analyst for review. If an EP's document(s) exceed the MAPIR size limit, please split the document(s) and upload all parts to MAPIR. The supporting documentation sections below are color coded as follows:

 Black and brown: Modified Stage 2 requirements

 Black and green:
 Stage 3 requirements

 Blue:
 Important highlights, including changes from prior versions of this document

MeHI has been contracted by the Massachusetts Executive Office of Health and Human Services to administer parts of the following components of the Medicaid EHR Incentive Program: Program Planning and Administration, Enrollment and Eligibility Verification, Attestation and Pre-Payment Verification, Reconsideration and Appeals, and Program Reporting to State and the Federal Government.

An electronic copy of this document and additional guidance is available in the MU Toolkit for Eligible Professionals on MeHI's website.

- 2018 supporting documentation guidelines will be similar to 2017 guidelines
- Applications are reviewed by Analysts in the order they are received
- Once eligibility requirements are met, the application moves to the MU phase of validation
- Notifications sent for approved phases of validation or requests for required supporting documentation



MU Toolkit for EPs

MeHI Repository for program and MU resources

Meaningful Use Toolkit for EP

> Support

> Toolkits

EHR Toolkit

HIE Toolkit

MU Toolkit for EP

MU Toolkit for EH

eHealth Education

Resources

> Stories

> Learning Collaboratives

> E-Sharing of ACP Docs

> Funding

This toolkit provides definitions, info sheets, tips, user guides for Meaningful Use and the Medicaid EHR Incentive Program for Eligible Professionals (EP). MAPIR opened for PY2017 on Nov 20, 2017. If you attested before this date, you may be asked to start over.



Overview of New Requirements for Program Year 2017

Meaningful Use (MU) refers to the use of Certified Electronic Health Record Technology (CEHRT) in a meaningful way to increase efficiency, reduce costs, and improve patient care. By demonstrating MU, an Eligible Professional (EP) can earn financial incentives.





Reporting Periods and Deadlines



- Program year is the same as the calendar year January 1 to December 31
- MU reporting period is any continuous 90 days within the program year.
- Attestation can't begin until the previous incentive has been paid
- PVT reporting period can be any continuous 90 days within the previous calendar year or within the 12 months preceding the date of attestation.
- Typically the deadline for each program year is March 31 of the following calendar year (subject to change)
- Security Risk Analysis (SRA) must be conducted within the calendar year

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- Subscribe to the MeHI Newsletter for updates on deadlines, program changes and upcoming educational events
- Meaningful Use Workshops coming October 12th and 19th

Questions?





mehi.masstech.org S 1.855.MassEHR ehealth@masstech.org Pollow us @MassEHealth

Identity & Access: https://nppes.cms.hhs.gov/IAWeb/warning.do?fwdurl=/login.do CMS Program: https://ehrincentives.cms.gov/hitech/login.action

MAPIR: https://newmmis-portal.ehs.state.ma.us/EHSProviderPortal/providerLanding/providerLanding.jsf

Registration & Attestation: https://ehrincentives.cms.gov/hitech/login.action

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Appendix: 2018 MU Objectives, Measures and Supporting Documentation



Protect electronic health information (PHI) created or maintained by CEHRT through implementation of appropriate technical capabilities

Measure

Conduct or review security risk analysis (SRA), including:

- Address security to include encryption of ePHI
- Implement security updates & correct identified security deficiencies as part of EP's risk management process (Mitigation plan)

No Exclusions







Modified Stage 2 & Stage 3

 Security Risk Analysis (SRA)/Security Risk Review (SRR) must be submitted for each location where the EP practiced and utilized CEHRT during the EHR reporting period.

Be sure to include:

- Name of practice
- Location
- Date completed
- Signature of authorized official
- Name and title of person who conducted SRA/SRR
- Mitigation plan detailing action steps to correct/diminish identified security gaps
- Completed SRA/SRR cover sheet attesting to the truthfulness and accuracy of the analysis must also be submitted.



Use clinical decision support (CDS) to improve performance on high-priority health conditions



Measure 1

Implement 5 CDS interventions related to 4 or more CQMs for entire EHR reporting period

Measure 2

Enable and implement drug-drug & drug-allergy interaction checks for entire EHR reporting period

Exclusion for Measure 2

Any EP who writes fewer than 100 medication orders during EHR reporting period



Modified Stage 2 & Stage 3

Upload Supporting Documentation for Measure 1

- EHR-generated screenshots of 5 CDS interventions dated within EHR reporting period and identifying both EP and organization
- Documentation showing interventions relate to 4 or more CQMs related to the scope of practice, OR a letter from EP's Supervisor or Medical Director explaining CDS's relationship to patient population and high priority conditions

For global CDS implementations:

- Screenshot with practice name and enabled date
 - If screenshots don't display enabled dates, submit either CEHRT audit logs with enabled dates, OR a vendor letter confirming enabled dates and that EPs are unable to deactivate interventions
- Letter on letterhead and signed by Medical Director confirming relevance to EP and including a list of all EPs using the CDS





Modified Stage 2 & Stage 3

Upload Supporting Documentation for Measure 2

 Documentation from CEHRT identifying both EP & organization showing drug-drug & drug-allergy interaction checks were enabled for the entire reporting period



Use CPOE for medication, laboratory and radiology orders entered by licensed healthcare professional who can enter orders into medical record per state, local, and professional guidelines



- Measure 1 More than 60% of medication orders created during EHR reporting period recorded using CPOE
- Measure 2 More than 30% of laboratory orders (increases to >60% for Stage 3)
- Measure 3 More than 30% of radiology orders (increases to >60% for Stage 3)

Exclusions – Any EP who during EHR reporting period:

Measure 1: writes fewer than 100 med orders

Measure 2: writes fewer than 100 lab orders

Measure 3: writes fewer than 100 radiology orders





Modified Stage 2 & Stage 3

 In MAPIR, enter the numerators/denominators lifted directly from the MU report to show the EP meets the required threshold

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU reporting period
- EP's name
- Recorded volumes for; medication, lab and radiology orders



Generate and transmit permissible prescriptions electronically (eRx)



Measure

More than 50% of permissible prescriptions written by the EP are queried for a drug formulary and transmitted electronically using CEHRT (increases to >60% for Stage 3)

Exclusions

- EP writes fewer than 100 prescriptions during EHR reporting period
- No pharmacy within organization and no pharmacies accepting eRx within 10 miles of EP's practice at start of reporting period





Modified Stage 2 & Stage 3

 In MAPIR, enter the numerators/denominators lifted directly from the MU report to show the EP met the required threshold

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU reporting period
- EP's name
- Recorded volumes for eRx



Modified Stage 2: EP who transitions or refers their patient to another setting of care or another provider of care provides a summary care record for each transition of care or referral

Measure

- use CEHRT to create a summary of care record; and
- electronically transmit each summary to a receiving provider for more than 10% of transitions of care and referrals

Exclusion

Any EP who transfers patient to another setting or refers patient to another provider less than 100 times during EHR reporting period





Modified Stage 2 & Stage 3

In MAPIR, enter the numerators/denominators lifted directly from the MU report to show the EP met the required threshold

Upload Supporting Documentation

Measure 1:

- EHR generated report that displays:
 - Selected MU reporting period
 - EP's name
 - Recorded volumes for HIE
- One unique Summary of Care Record per EP that:
 - Occurred within the same calendar year of the EHR reporting period
 - Includes, at a minimum, current problem list, current medication list, current medication allergy list
 - Is in human readable format
- Confirmation of receipt (or for Stage 3, proof that the receiving provider made a query) of this one Summary of Care record



Modified Stage 2: EP who receives a patient from another setting of care or provider of care or believes an encounter is relevant performs a medication reconciliation

Measure

EP performs medication reconciliation for more than 50% of transitions of care in which the patient is transitioned into the care of the EP*

Exclusion

Any EP who is not a recipient of any transitions of care during the EHR reporting period





Modified Stage 2

 In MAPIR, enter the numerator/denominator lifted directly from the MU Dashboard to show the EP met the required threshold

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU period
- EP's name
- Recorded volumes for Medication Reconciliation



Modified Stage 2: Use clinically relevant information from CEHRT to identify patient-specific education resources and provide those resources to the patient



Measure

Patient specific education identified by CEHRT is provided to more than 10% of all unique patients with office visits seen in EHR reporting period. Use EHR-identified education resources.

Exclusion

Any EP who has no office visits during EHR reporting period





Modified Stage 2

 In MAPIR, enter the numerators/denominators lifted directly from the MU report to show the EP met the required threshold

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU period
- EP's name
- Recorded volumes for Patient Specific Education



Modified Stage 2: Provide patients the ability to view online, download and transmit their health information within 4 business days of info being available to EP



Measure 1

More than 50% of all unique patients seen during EHR reporting period are provided timely access to view online, download, and transmit their health information

Measure 2

More than 5% of unique patients seen by EP during EHR reporting period view, download, or transmit their health information to third party during the EHR reporting period



Exclusion Measure 1

 Any EP who neither orders nor creates any of the information listed for inclusion as part of the measure, except "Patient Name" or "Provider's Name and Office Contact Information"

Exclusion Measure 2

- Any EP who neither orders nor creates any of the information listed for inclusion as part of the measure, except "Patient Name" or "Provider's Name and Office Contact Information"
- More than half of the EP's encounters are in an a county that does not have 50% or more of its housing units with 4Mbps broadband







Modified Stage 2

 In MAPIR, enter the numerators/denominators lifted directly from the MU Dashboard to show the EP met the required thresholds

Measure 1: Patients were given timely access to View, Download and Transmit (VDT) **Measure 2**: Number of Patients who actually Viewed, Downloaded or Transmitted

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU period
- EP's name
- Recorded volumes for Patient eAccess



Modified Stage 2: Use secure electronic messaging to communicate with patients on relevant health information

+ + +

Measure

A secure message was sent to more than 5% of unique patients seen during EHR reporting period using the electronic messaging function of CEHRT to the patient, or in response to a secured message sent by a patient during the EHR reporting period

Exclusion

Any EP who has no office visits during EHR reporting period, or more than half of EP's encounters are in an a county that does not have 50% or more of its housing units with 4Mbps broadband





Modified Stage 2

 In MAPIR, enter the numerator/denominator lifted directly from the MU Report to show the EP met the required threshold

Upload Supporting Documentation

EHR generated report that displays:

- Selected MU period
- EP's name
- Recorded volumes for Secure eMessaging



EP is in active engagement with public health agency to submit electronic public health data from CEHRT

The EP must meet 2 of the following measures:

Measure 1

Immunization Registry: EP is in active engagement with a public health agency to submit immunization data

Measure 2

Syndromic Surveillance: The EP is in active engagement with a public health agency to submit syndromic surveillance data from an urgent care setting. Required for EPs who practice in a freestanding Urgent Care facility

Measure 3

Specialized Registry: EP is in active engagement to submit data to a specialized registry



Exclusion Measure 1 – Immunization Registry

- EP does not administer any immunizations to any of the populations for which data is collected in the area
 - Massachusetts has MIIS registry, so the other two exclusions are not applicable

Exclusions Measure 2 – Syndromic Surveillance

 Required for EPs who practice in a freestanding Urgent Care facility. Other EPs may take an exclusion

Exclusions Measure 3 – Specialized Registry

- Any EP who does not diagnose or treat diseases or conditions associated with data required by specialized registry in the area
 - · Massachusetts has a cancer registry, so the other two exclusions are not applicable







Measure 1 – Immunization Registry

MIIS Immunization Acknowledgement (ACK), MIIS Registration of Intent, or MIIS MU Scorecard to demonstrate active engagement

Exclusion: PCPs claiming an immunization exclusion must upload a letter attesting to the accuracy of the exclusion

Measure 2 – Syndromic surveillance

Applies to EPs in freestanding Urgent Care Facility. Documentation to demonstrate active engagement.

Measure 3 – Specialized Registry

Documentation from a Specialized Registry to demonstrate active engagement with the Cancer Registry and/or Infectious Disease Registry

